

MARCH 13, 2020



## Highland Springs Specialty Clinic

### IMPORTANT INFORMATION ABOUT OUR SERVICES

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*Dear Highland Springs Community,*

As our country and state monitor coronavirus (COVID-19), Highland Springs is committed to doing our part to protect the health and safety of our community. We are making the following changes in an effort to slow the disease's spread and ensure smooth operations for our healthcare system.

As part of that initiative we will:

- Utilize Telehealth video conferencing calls between clients, prescribers and therapists
- Recommend that all clients that are sick or showing symptoms arrange with your care team to utilize telehealth or alternative appointment arrangements
- Screen staff for symptoms and limit travel to affected areas or interaction with known exposure
- Cancel or postpone all large-scale gatherings

As COVID-19 continues to grow as a public health concern in our communities, all of us have a role to play in slowing the spread and protecting vulnerable populations. Please check our social media, website [www.HighlandSpringsClinic.org/covid-19](http://www.HighlandSpringsClinic.org/covid-19), the CDC, and Utah Department of Health for the latest updates and resources to keep you and your loved ones informed.

We recognize our responses to COVID-19 could significantly disrupt the services we provide. We hope you understand these changes are meant to protect you, your extended family, and members of our community.

We will continue to monitor the situation and respond to daily changes in our understanding of this public health situation.

Sincerely,

Highland Springs Leadership